

Process and Accessibility  
(Community Planning + Plan Process + Engagement Process + Plan Accessibility)

Comment Source	Comment Category	General Comment Category	Summarized Comment	Staff Response
Email	General Comment	Community Planning	Add additional tools to the Community Area Toolkit including: "Apply for Neighborhood Matching Grants or other city grant programs"	Thank you for your suggestion. Proposed revisions will be reviewed by city staff to ensure they are feasible as well as City Council to ensure they meet the intent of the plan.
Public Input	General Comment	Community Planning	Can you provide specific addresses or intersections for the proposed neighborhood place types?	Place Types are not yet mapped. The Place Type mapping effort will begin after plan adoption.
Email	General Comment	Community Planning	Is the Community Area Planning Process the same things as the city's old area plans? What are the 15 community area planning geographies? How do the community area planning geographies differ from the Place Types Map	The Community Area Planning Approach utilizes larger geographies than neighborhood planning to provide 100% coverage of the community, facilitate conversations between neighborhoods, and address major barriers that often serve as neighborhood boundaries in the planning process. Recommendations developed
Email	General Comment	Community Planning	Neighborhood Coalitions like SPAN will be helpful in the Community Area Plan and Specific Plan processes	Thank you for your support. Feedback on the Charlotte Future 2040 draft policies will be shared with City Council. Council members will evaluate all the feedback received and direct staff on how to revise the draft policies.
	General Comment	Community Planning	Q: What about this plan will help us from dealing with decades old plan? Staff Response: The comprehensive plan will be reviewed and updated every 5-7 years. Unlike the several, outdated community area plans which require 15-18 months to develop, this one plan can be reviewed and evaluated regularly. We will transition relevant aspects of existing area, district plans into the comprehensive plan while we reduce the number of area/districts plans we have today from 96 to a manageable number. That allows future updates of those plans to be easier than the current situation we have today.	Staff Response: The comprehensive plan will be reviewed and updated every 5-7 years. Unlike the several, outdated community area plans which require 15-18 months to develop, this one plan can be reviewed and evaluated regularly. We will transition relevant aspects of existing area, district plans into the comprehensive plan while we reduce the number of area/districts plans we have today from 96 to a manageable number. That allows future updates of those plans to be easier than the current situation we have today.
Email	General Comment	Community Planning	Regarding Goal 2 short term action, neighborhoods must have input and be able to work with other neighborhoods to reach their goals	Thank you for your comment. Implementation of the 2040 Comprehensive Plan will continue to include robust community engagement.
Email	General Comment	Community Planning	Regarding Goal 3 short term actions, the city must work closely with neighborhoods to assess if a variety of housing types will retain their charm and identity. Add the following action: Work closely with neighborhoods and respect their needs. Allow input at every step. Transitions are key. A healthy balance is imperative to retain the charm of a given neighborhood	Thank you for your suggestion. Proposed revisions will be reviewed by city staff to ensure they are feasible as well as City Council to ensure they meet the intent of the plan.
Email	General Comment	Community Planning	Statements early in the process said the existing Area Plans were examined/ audited or similar—so what was re-used and was found lacking? How many plans have in fact not been more followed than not? Couldn't the process be that as PlaceType mapping occurs the previous Area Plans will be used to provide some background and historical context?	The plan assessment was conducted to test the efficiency and comprehensiveness of Place Types, not catalogue the shortcomings of individual plans. Area plans will definitely be considered as an input in the Place Type Mapping methodology.

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Public Input	General Comment	Community Planning	The Planning Approach says 'Strategic and Functional/Action Plans' are not nullified upon adoption by the Comprehensive plan. However, there are conflicts between the Comprehensive Plan and Strategic and Functional Action Plans. If the Comprehensive Plan is the highest policy level policy guidance then the Strategic and Action plans should be altered before adoption of this plan.	Thank you for your suggestion. Proposed revisions will be reviewed by city staff to ensure they are feasible as well as City Council to ensure they meet the intent of the plan.
Email	General Comment	Community Planning	The SouthPark area is a priority for a future community plan. It needs a unified vision and the SouthPark playbook needs to be implemented.	Every part of the community will participate in the Community Area Planning process. The Community Area Planning Approach utilizes larger geographies than neighborhood planning to provide 100% coverage of the community, facilitate conversations between neighborhoods, and address major barriers that often serve as neighborhood boundaries in the planning process.
Email	General Comment	Community Planning	There must be an ongoing mechanism for developers, neighborhoods, and the city to address and workthrough issues when development occurs, even if it occurs through by-right zoning. Decisions cannot be left to city planners and city council.	Thank you for your comment. Support and opposition for the Charlotte Future 2040 draft policies will be shared with City Council. Council members will evaluate the community's feedback and direct staff on how to revise the draft policies.
Email	General Comment	Community Planning	What does "small area planning process" look like going forward	"Small area" or neighborhood planning will be conducted as needed; recommendations from these efforts will be incorporated into Community Area Plans. The Community Area Planning Approach utilizes larger geographies than neighborhood planning to provide 100% coverage of the community, facilitate conversations between neighborhoods, and address major barriers that often serve as neighborhood boundaries in the planning process.
Email	General Comment	Community Planning	Will there be no more community area plans?	"Small area" or neighborhood planning will be conducted as needed; recommendations from these efforts will be incorporated into Community Area Plans. The Community Area Planning Approach utilizes larger geographies than neighborhood planning to provide 100% coverage of the community, facilitate conversations between neighborhoods, and address major barriers that often serve as neighborhood boundaries in the planning process.
Public Input	General Comment	Engagement Process	Established single family neighborhoods are a very important part of what makes Charlotte a great place to live; therefore, community engagement and neighborhood involvement are critical as the Place Type mapping process begins.	Thank you for your comment. The Place Type Mapping effort will include robust community engagement.
	General Comment	Engagement Process	FENCO residents must be able to participate in community engagement in the UDO process.	To participate in the UDO process please sign up at <a href="https://charlotteudo.org/">https://charlotteudo.org/</a>
E-Plan	General Comment	Engagement Process	How can I enroll for regular updates on this project?	Please sign up for updates on the Charlotte Future 2040 Plan at <a href="http://www.CLFuture2040.com">www.CLFuture2040.com</a>

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Email	General Comment	Engagement Process	How was the business community engaged in the outreach process?	Robust and equitable engagement was conducted throughout the development of the Charlotte Future 2040 Plan. For more details about how outreach was conducted and who participated in the process, please visit the Past Engagement tab on the plan website ( <a href="https://cltfuture2040.com/past-engagement/">https://cltfuture2040.com/past-engagement/</a> ).
Email	General Comment	Engagement Process	I heard some of CM Bokhari's comments on Flashpoint regarding the plan and wanted to let you know that many citizens have been engaged in this process for nearly three years. I have engaged in this process to build and shape a city for the future and I congratulate the staff on their plan. The City Building Game is a great game and provides a better understanding of the components of the plan.	Thank you for your support. Feedback on the Charlotte Future 2040 draft policies will be shared with City Council. Council members will evaluate all the feedback received and direct staff on how to revise the draft policies.
	General Comment	Engagement Process	It seems like people are just holding onto the fear of the unknown.	Thank you for your comment. Support and opposition for the Charlotte Future 2040 draft policies will be shared with City Council. Council members will evaluate the community's feedback and direct staff on how to revise the draft policies.
	General Comment	Engagement Process	Q: How did our plan change from our engagement with the community? Staff Response: The plan outcome is a result of the comments and input provided by those who participated in the community process. If there were comments provided after the draft plan was developed, staff is reviewing those comments and will respond to them. All comments will be shared with Council before integration of the relevant ones into the final plan.	Staff Response: The plan outcome is a result of the comments and input provided by those who participated in the community process. If there were comments provided after the draft plan was developed, staff is reviewing those comments and will respond to them. All comments will be shared with Council before integration of the relevant ones into the final plan.
	General Comment	Engagement Process	Q: Provide list of comp plan ambassadors. Staff Response: The list is on page 184-187 of the comprehensive plan. It is also online at <a href="https://cltfuture2040.com">cltfuture2040.com</a>	Staff Response: The list is on page 184-187 of the comprehensive plan. It is also online at <a href="https://cltfuture2040.com">cltfuture2040.com</a>
	General Comment	Engagement Process	Q: What were the comments on the document and public? Staff Response: The comments are online at <a href="https://cltfuture2040.com">cltfuture2040.com</a>	Staff Response: The comments are online at <a href="https://cltfuture2040.com">cltfuture2040.com</a>
Email	General Comment	Engagement Process	The 38 member Executives and CEO's of MEC (Mecklenburg nonprofit Executive Collaborative) support the adoption of the comp plan, the policy direction it establishes, and the implementation strategy.	Thank you for your support. Feedback on the Charlotte Future 2040 draft policies will be shared with City Council. Council members will evaluate all the feedback received and direct staff on how to revise the draft policies.
Email	General Comment	Engagement Process	The City should delay the public hearing for the 2040 Comprehensive Plan and hold community sessions that actually engage the 2040 Plan itself. The City must have an engagement process similar to the one that was used to take community ideas and place them into the 2040 Plan.	Opposition to the Charlotte Future 2040 draft policies will be shared with City Council. Council members will evaluate the community's feedback and direct staff on how to revise the draft policies.

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Public Input	General Comment	Engagement Process	The formation of a Youth Planning Council that reflects the diversity of the City and serves as a non-voting entity with support from City Planning Department and County LUESA staff would assist the realization of Goals 1- 10 to reflect the voice and concerns of the generation that will benefit most from the Plan and UDO. The youth council's involvement with the Place Types mapping and implementation strategy will ensure that adult biases are not dominating the mapping and alignment decisions.	Thank you for your suggestion. Your proposal will be reviewed by city staff to ensure it's feasible as well as City Council to ensure it meets the intent of the plan.
	General Comment	Engagement Process	There has not been enough community outreach to longstanding Charlotte residents.	Robust and equitable engagement was conducted throughout the development of the Charlotte Future 2040 Plan. For more details about how outreach was conducted and who participated in the process, please visit the Past Engagement tab on the plan website ( <a href="https://cltfuture2040.com/past-engagement/">https://cltfuture2040.com/past-engagement/</a> ).
Email	General Comment	Engagement Process	There is a need for clarification on how the general public can continue to provide feedback and track progress once the plan is adopted.	An annual report on the progress of plan will be published each year. The public may sign up for updates on the Charlotte Future 2040 Plan at <a href="http://www.CLTfuture2040.com">www.CLTfuture2040.com</a> . Comments may be submitted via the project website at anytime.
Email	General Comment	Engagement Process	This comment was submitted as part of the mass dissent campaign labeled VOTE NO from the Myers Park Homeowners Association.	Opposition to the Charlotte Future 2040 draft policies will be shared with City Council. Council members will evaluate the community's feedback and direct staff on how to revise the draft policies.
Email	General Comment	Engagement Process	This comment was submitted as part of the mass dissent campaign labeled VOTE NO from the Myers Park Homeowners Association.	Opposition to the Charlotte Future 2040 draft policies will be shared with City Council. Council members will evaluate the community's feedback and direct staff on how to revise the draft policies.
Email	General Comment	Engagement Process	This comment was submitted as part of the mass dissent campaign labeled VOTE NO from the Myers Park Homeowners Association.	Opposition to the Charlotte Future 2040 draft policies will be shared with City Council. Council members will evaluate the community's feedback and direct staff on how to revise the draft policies.
Email	General Comment	Engagement Process	While the goals of the comprehensive plan are commendable, the citizen does not believe that the current draft of implementation approaches will accomplish the stated goals. The community needs further debate, education and alternatives analyzed to achieve the stated policy goals.	Opposition to the Charlotte Future 2040 draft policies will be shared with City Council. Council members will evaluate the community's feedback and direct staff on how to revise the draft policies.
Email	General Comment	Engagement Process	It is encouraging that the Plan seeks to represent diverse constituencies' interests, some of whom are not often at the table. However, some of the energy behind this effort should turn to engaging private sector interests like corporations and developers, and other governmental agencies to achieve the 2040 Plan goals.	Thank you for your suggestion. Proposed revisions will be reviewed by city staff to ensure they are feasible as well as City Council to ensure they meet the intent of the plan.
Email	General Comment	Engagement Process	East Charlotte is not pedestrian are transit-friendly. Mobility and connectivity are huge concerns.	Opposition to the Charlotte Future 2040 draft policies will be shared with City Council. Council members will evaluate the community's feedback and direct staff on how to revise the draft policies.

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Email	General Comment	Engagement Process	<p>I was concerned by a comment I heard from a member of the 2040 Planning Committee. She stated that gentrification will continue to happen in Charlotte, but people need to understand the need for it and the necessity of it. This was alarming and I believe the plan does not provide specific solutions for gentrification.</p> <p>I also saw a post from an individual who was a Strategic Advisor with the plan. He said he felt the attitude among planning staff was that their (staff's) minds were made up and that they were going to change anything based on citizen input.</p>	<p>Thank you for your comment. Support and opposition for the Charlotte Future 2040 draft policies will be shared with City Council. Council members will evaluate the community's feedback and direct staff on how to revise the draft policies.</p>
Email	General Comment	Engagement Process	<p>This comment was submitted as part of the mass dissent campaign labeled VOTE NO from the Myers Park Homeowners Association.</p>	<p>Opposition to the Charlotte Future 2040 draft policies will be shared with City Council. Council members will evaluate the community's feedback and direct staff on how to revise the draft policies.</p>
Public Input	General Comment	Plan Accessibility	<p>The Comp Plan team has engaged the Charlotte community to provide input on the development of the Comprehensive Plan. There is a need for clarification on how the aspirations of the plan and the UDO will work together. A graphic of the 10 Goals that delineates what is currently achievable through the legal policies of the City versus those that require North Carolina General Assembly (NCGA) approval would be beneficial. Some sort of color code would also be beneficial for people to understand and track the nuances of the City controlled near-term realizations and the need to garner NCGA support for the aspirational policies.</p>	<p>Thank you for your suggestion. Proposed revisions will be reviewed by city staff to ensure they are feasible as well as City Council to ensure they meet the intent of the plan.</p>
Email	General Comment	Plan Accessibility	<p>The document is hard to read. We need documentation designed for each particular group in Charlotte (planning staff, everyday citizen, elected official, etc...)</p>	<p>Thank you for your suggestion. Proposed revisions will be reviewed by city staff to ensure they are feasible as well as City Council to ensure they meet the intent of the plan.</p>
Email	General Comment	Plan Accessibility	<p>The plan should be re-written into 7 documents. 1. Executive summary - two-page document that explains the why, who, what, where, when, and how the plan will affect Charlotte, with no planning jargon. 2. An Implementation Guide — five-page document that lays out the personnel, resources, timetable and policy objectives that will guide the plans implementation. 3. An Implementation Reference — lengthier document that expounds on the Implementation Guide to provide concrete strategic and tactical insight, quantitative metrics by which goals can be measured, and instructions to users, into how the plan will be carried out. 4. The Policy Guide — a thirty-page document that lays out the plan's goals and motivations, along with the metrics and specific timeline associated with each goal. 5. The Policy Reference — a lengthier document that expounds on the Policy Guide that provides technical guidance on how each goal will be realized in the current community context. 6. A Plan Risk Assessment — a comprehensive analysis of the plan and what events could cause part or all of the plan to fail or produce unintended consequences. 7. An Engagement Methodology Reference —this document collects data about the process of how the plan was derived</p>	<p>Thank you for your suggestion. Proposed revisions will be reviewed by city staff to ensure they are feasible as well as City Council to ensure they meet the intent of the plan.</p>

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Email	General Comment	Plan Accessibility	This document is too hard to read and the sentences were too long. I used a reading analyzer and on several of the tests I used the score indicated how difficult the text was to read. The document should also be using a serif-ed font instead of a sans serif font.	Thank you for your suggestion. Proposed revisions will be reviewed by city staff to ensure they are feasible as well as City Council to ensure they meet the intent of the plan.
Email	General Comment	Plan Accessibility	We need to evaluate how accessible this plan is to the layperson, as this plan is for them too.	Thank you for your suggestion. Proposed revisions will be reviewed by city staff to ensure they are feasible as well as City Council to ensure they meet the intent of the plan.
E-Plan	General Comment	Plan Accessibility	Where are the objecties associated with the 10 plan goals?	The objectives associated with each of the 10 plan goals are listed in Section 3: Policy Framework of the plan.
	General Comment	Plan Accessibility	It would be great to break this huge document into smaller sections so we are all able to speak to sections that fall in line with our passions	Thank you for your suggestion. Proposed revisions will be reviewed by city staff to ensure they are feasible as well as City Council to ensure they meet the intent of the plan.
	General Comment	Plan Accessibility	Provide material in languages other than English.	Thank you for your comment. A plan summary is available in English and Spanish: <a href="https://cltfuture2040.com/wp-content/uploads/2021/03/Draft-Plan-Summary-Brochure_SPANISH_121520_4pm.pdf">https://cltfuture2040.com/wp-content/uploads/2021/03/Draft-Plan-Summary-Brochure_SPANISH_121520_4pm.pdf</a>
Email	General Comment	Plan Process	Add examples of city plans to the descriptions of each Plan Level. Several examples are provided for Level 2 but not for Level 3 and Level 4	Thank you for your suggestion. Proposed revisions will be reviewed by city staff to ensure they are feasible as well as City Council to ensure they meet the intent of the plan.
	General Comment	Plan Process	Adopting the UDO after the comp plan doesn't make sense.	The Comprehensive Plan sets the vision and goals for Charlotte and therefore, informs the Place Type Mapping and UDO.
Email	General Comment	Plan Process	Citizen is deeply troubled by the route this program is taking by skipping proper zoning platforms. Nor is it a truly a community-based vision.	Opposition to the Charlotte Future 2040 draft policies will be shared with City Council. Council members will evaluate the community's feedback and direct staff on how to revise the draft policies.
Email	General Comment	Plan Process	Opposition to the comprehensive plan because there seem to be conflicts between goals and objectives, a lack of economic analysis missing, illegal recommendations, and lack of input from the development community.	Opposition to the Charlotte Future 2040 draft policies will be shared with City Council. Council members will evaluate the community's feedback and direct staff on how to revise the draft policies.
	General Comment	Plan Process	Q: Are we in violation of state statute if we don't adopt a comp plan? Staff Response: When Section 160D goes into effect on July 1, 2021, it will require that cities have a reasonably up to date comprehensive or land use plan adopted by July 1, 2022.	Staff Response: When Section 160D goes into effect on July 1, 2021, it will require that cities have a reasonably up to date comprehensive or land use plan adopted by July 1, 2022.

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	General Comment	Plan Process	Q: What could we do that is less than a full comp plan to meet the statutory requirement? Staff Response: The relevant dates are July 1, 2021, for planning and development ordinances to comply with state law 160D, and July 1, 2022 for the city to adopt a new comprehensive or land use plan under 160D. There is no statutory requirement to have a Unified Development Ordinance (UDO). Both creation of a new comprehensive plan and a UDO were initiatives that were in process at the City when 160D passed in July 2019.	Staff Response: The relevant dates are July 1, 2021, for planning and development ordinances to comply with state law 160D, and July 1, 2022 for the city to adopt a new comprehensive or land use plan under 160D. There is no statutory requirement to have a Unified Development Ordinance (UDO). Both creation of a new comprehensive plan and a UDO were initiatives that were in process at the City when 160D passed in July 2019.
	General Comment	Plan Process	Q: What is the minimum criteria to meet 2021 requirements? Staff Response: The relevant dates are July 1, 2021, for planning and development ordinances to comply with state law 160D, and July 1, 2022 for the city to adopt a new comprehensive or land use plan under 160D. There is no statutory requirement to have a Unified Development Ordinance (UDO). Both creation of a new comprehensive plan and a UDO were initiatives that were in process at the City when 160D passed in July 2019.	Staff Response: The relevant dates are July 1, 2021, for planning and development ordinances to comply with state law 160D, and July 1, 2022 for the city to adopt a new comprehensive or land use plan under 160D. There is no statutory requirement to have a Unified Development Ordinance (UDO). Both creation of a new comprehensive plan and a UDO were initiatives that were in process at the City when 160D passed in July 2019.
	General Comment	Plan Process	Q: When will comp plan be implemented? Can we adopt an interim plan? Staff Response: No. We have the 96 outdated community plans today that we will continue to rely on until the plan is adopted.	Staff Response: No. We have the 96 outdated community plans today that we will continue to rely on until the plan is adopted.
	General Comment	Plan Process	Q: Will there be more coordination with the state (esp. around process for approval and rezonings)? Staff Response: The City is in compliance with the process for zoning approvals as set out in the general statutes.	Staff Response: The City is in compliance with the process for zoning approvals as set out in the general statutes.
	General Comment	Plan Process	The Comp Plan Process must be clearly explained without technical jargon.	Thank you for your suggestion. Proposed revisions will be reviewed by city staff to ensure they are feasible as well as City Council to ensure they meet the intent of the plan.
	General Comment	Plan Process	The period of time between draft plan release and City Council's vote is very short.	Thank you for your comment. Support and opposition for the Charlotte Future 2040 draft policies and process will be shared with City Council.
	General Comment	Plan Process	The plan just hasn't been circulated efficiently. It has not been well advertised.	Opposition to the Charlotte Future 2040 draft policies will be shared with City Council. Council members will evaluate the community's feedback and direct staff on how to revise the draft policies.
	General Comment	Plan Process	There are concerns with the UDO coming after the Comprehensive Plan.	The Comprehensive Plan sets the vision and goals for Charlotte and therefore, informs the UDO. The UDO is being developed at the same time as the Comprehensive Plan to ensure it accurately reflects the goals of the plan and can be implemented as soon as possible.
Email	General Comment	Plan Process	There is no schedule required by the state to adopt the Draft Comp Plan. The Draft Plan proposes no future development pattern so it does not provide any direction. The Zoning portion of the proposed UDO was already based upon and incorporated 'place types' and did so before the Comp Plan was even discussed.	Thank you for your comment. Support and opposition for the Charlotte Future 2040 draft policies will be shared with City Council. Council members will evaluate the community's feedback and direct staff on how to revise the draft policies.

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	General Comment	Plan Process	UDO drafts and Place Type Mapping should be approved in tandem with the Comprehensive Plan.	The Comprehensive Plan sets the vision and goals for Charlotte and therefore, informs the Place Type Mapping and UDO.
Email	General Comment	Plan Process	We need to abandon the current strategy for document change management. The inability to publicly view updates illustrates a major flaw - poor end-user engagement. The staff should adopt an agile-based project management strategy to provide greater engagement and produce a plan with a better chance of satisfying end users.	Thank you for your suggestion. Proposed revisions will be reviewed by city staff to ensure they are feasible as well as City Council to ensure they meet the intent of the plan.
Email	General Comment	Plan Process	Will existing areas plans be retired when the Comp 2040 plan is adopted by council in April 2021, prior to the development of the Community Area Plans?	The existing area plans will not be retired when the Comprehensive 2040 Plan is adopted. The existing area plans will be integrated into the Community Area Plans as they are developed.
Email	General Comment	Plan Process	Support of the CLT Future 2040 Plan. Citizen feels we may be headed for a period of "analysis paralysis". Council needs to be very prudent in separating legitimate objections to portions of the Comp Plan from a "let's start all over again" perspective. To delay much longer on a plan that originally was supposed to be completed in 2019 runs a huge risk. We don't need a plan that is watered down to second or third rate status, a sorry victim of compromise and forces of the status quo.	Thank you for your support. Feedback on the Charlotte Future 2040 draft policies will be shared with City Council. Council members will evaluate all the feedback received and direct staff on how to revise the draft policies.